



# Do you have questions about your mobility options? Here's what you need to know...

## Step by Step Consumer Guide to Medicare Coverage

The coverage criteria for power mobility devices (i.e. power wheelchairs and scooters) has changed and we want to help you to better understand these changes. In order to determine if a power mobility device is right for you, you will need to follow these steps.

### STEP 1

#### **Visit with your physician for a face-to-face examination and discuss your mobility options.**

Medicare now requires a face-to-face examination with your treating physician prior to writing a prescription for a power mobility device.

During your exam, your physician must first consider the use of cane, walker, and manual wheelchair before considering a scooter or power wheelchair. If your physician feels that your mobility needs must be resolved with a scooter or power wheelchair, this will be supported in your medical records and a prescription will be written. A Physical Therapist or Occupational Therapist may also conduct an additional assessment if your physician deems necessary.

### STEP 2

#### **Have your physician fax or mail the written prescription and medical records to your Mobility Supplier. The Mobility Supplier must receive the written prescription and supporting documentation (medical records) within 45 days from the date of your face-to-face examination.**

Once received, the Mobility Supplier will work with you and your physician to determine the appropriate scooter or power wheelchair model for your needs.



### STEP 3



Jazzy® Select™

#### **Your Mobility Supplier will conduct a home assessment to ensure that you have adequate access and maneuverability space.\***

The primary reason for a power mobility device is to compensate for your mobility limitations within your home and your ability to perform activities of daily living including toileting, grooming, bathing, dressing and eating. Therefore, it is critical to determine if your home environment will support the use of a scooter or power wheelchair.

\* This home assessment may be completed by the Mobility Supplier at any time in the process of obtaining your power mobility device.

### STEP 4

#### **Your Mobility Supplier will order your product, deliver it to your home and instruct you on how to operate it. Delivery of the scooter or power wheelchair must be no more than 120 days following your face-to-face exam.**



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